

QUALITY POLICY

- It is the policy of the organisation to establish and maintain a Quality Management System which satisfies the requirements of ISO 9001:2015 and any other customer specific quality requirements.
- To continually improve the effectiveness of both the Quality Management system and to consistently provide a range of products and services, which meet the requirements of customers in all respects.
- To ensure all work is carried out is in accordance with the highest professional standards aiming for continual improvement and customer satisfaction through the involvement and participation of all levels of management, staff and other interested parties.
- To implement appropriate actions to address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties.
- To ensure that all company staff are fully trained and competent to carry out their assigned tasks.
- To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.
- To comply with all applicable statutory and regulatory requirements.
- To review the Quality Management System at planned intervals to ensure they are effective and achieving the stated quality policy.

Amanda Hart-Bowgen Managing Director

Date:- June 2024